

Funding Matters Code of Conduct

We promise that, to the best of our ability, we will:

1. Maintain the highest possible standards of professional performance, financial propriety and personal conduct;
2. Check the reliability and accuracy of information before application and dissemination;
3. Be honest about what we believe can be delivered and achieved;
4. Only take on work we believe is within our professional competence and only make genuine claims to experience, qualifications and achievements;
5. Alert clients immediately if any potential conflict of interest arises;
6. Cost our business service fairly and accurately;
7. Protect the confidentiality of present and former clients;
8. Not knowingly use confidential information in a way that is prejudicial to clients or advantageous to ourselves;
9. Not offer inducements or apply undue pressure in order to secure assignments;
10. Only serve those organisations which, to the best of our knowledge, have honourable and ethical aims;
11. Deliver services outlined in a mutually-agreed contract which details in full the terms of engagement and the rights and responsibilities of both parties.